

B+E Trailer Training Terms & Conditions

1. **'The Company'** shall refer to A1 Road Skills Ltd and all of its trading names including A1 Trailer Training.
2. **Course Fees** – All course fees are payable in advance, unless credit terms have been agreed. If agreed, credit terms are 30 days net and subject to 15% interest.

A £50.00 non-refundable deposit secures a booking and reserves an agreed test date for 7 working days. If the balance in full is not paid within the 7 working day period then the Company reserves the right to offer the test appointment to another candidate and to cancel the remainder of any training booked and the practical test.

In any case, all test fees must be paid in full no less than 20 days prior to the agreed test date.

The client is responsible for the payment of all costs, regardless of any third party offer or agreement to pay all or part of the costs.

3. **Course Cancellation** – Full refund less 20% will be made for written cancellations received at least 10 working days prior to commencement of the course. Later cancellations or non-attendance of the course will render the client liable for the total course fees.
4. **Monies Outstanding** – Any account outstanding beyond our settlement terms will be passed for collection by means of County Court Judgement and will be subject to a surcharge (at the current County Court rate) to cover cost incurred. Such costs will also be subject to any other costs incurred in obtaining settlement.
5. **Interest Charges** – A charge known as a 'statutory interest' - this is 8% plus the Bank of England base rate, per month will be incurred if an invoice is not paid by the due date. The company also reserve the right to vary the rate of interest charged in line with current government advice for late payments. For further information and/or advice please see <https://www.gov.uk/late-commercial-payments-interest-debt-recovery/when-a-payment-becomes-late>
6. **Retention of Title** – All goods, services, licences and certificates will remain the property of the Company until the fee has been paid in full, and the client shall remain bailee only until full payment has been made.
7. **Queries** – Any query by the client relating to payment must be notified to the Company within 14 days of the date of invoice/order form.
8. **Course Cancellation or deferment** – The Company reserves the right to cancel or defer any course, due to circumstances beyond the control of the Company. Examples may be due to inclement weather or the DVSA being unable to provide an examiner at short notice.
9. **It is a Driver and Vehicle Standards Agency requirement that all candidates produce a current driving licence prior to commencement of all practical driving tests. Therefore, you will be required to bring your current driving licence with you on the appointed day.**
10. **Your personal details will not be shared with any unauthorized person or body or used for unsolicited marketing.**